

# Williams-Keepers LLC



**Industry:**

Financial Services

**Socket Services:**

Local and Long-Distance Telephone

2 Fractional PRIs with 40 voice channels

6 Analog Phone Lines

MPLS Networking

10 Mbps MPLS over Dedicated Ethernet – Columbia

6 Mbps Dedicated MPLS – Jefferson City

6 Mbps Dedicated Internet and MPLS at Collocation (Firewall and Internet)

**Geographic Locations:**

Columbia

Jefferson City

**Website:**

[www.WilliamsKeepers.com](http://www.WilliamsKeepers.com)

## Eliminating a bandwidth bottleneck to accommodate company growth.

### Accounting services from a respected firm

Founded in 1923, Williams-Keepers LLC provides a variety of accounting and financial services to mid-Missouri businesses and individuals. The firm's 100+ employees are well equipped to help clients meet financial goals.

### A taxed network

With tax season right around the corner, Williams-Keepers was facing a big bandwidth bottleneck. The company's T1 lines could no longer handle network and employee growth. New applications and tools couldn't be hosted on the company's network or website. In addition, the VoIP network connecting the firm's Columbia and Jefferson City locations was at risk of garbling or degrading phone calls as tax season began to tax bandwidth.

### Consulting to reach a solution

Since WK was already a longtime Socket client, it turned to Socket's experts to come up with the ideal fix. A new MPLS network seamlessly connected WK's two offices and a centralized collocated firewall and Internet traffic. By prioritizing voice traffic, calls are now crystal clear, even when data usage is high. Plus, Dedicated Ethernet increased symmetric connection speeds from 1.5 Mbps to 10 Mbps at the Columbia office.

### Investing in the future

With an upgraded network, WK's tech crew plans to move more applications to a Web-based format so employees can access them remotely from client sites. By keeping up with technological advancements with help from Socket, Williams-Keepers can continue to offer the advanced, personal service its customers expect.