

Boyce & Bynum

Pathology Laboratories, P.C.

“Socket helps us to be sure our technology evolves to fit our business. They’ve got our best interests in mind—and, in turn, the best interests of our patients and clients.”

— Tad Reissing, Information Technology Manager



Industry:
Healthcare

Socket Services:

- 135 Voice and Fax Lines
- 2 Primary Rate Interface (PRI) Circuits
- 200 Direct Inward Dial (DID) Numbers
- 2 Data T1s with Dedicated Internet Access
- 5 Toll-Free Lines
- Conference Calling

Geographic Locations:

- | | |
|----------------|------------------|
| Ashland | Joplin |
| Ava | Mansfield |
| Blue Springs | Moberly |
| Boonville | Mountain Grove |
| Bridgeton | Salem |
| Cassville | Sedalia |
| Centralia | Springfield |
| Columbia | St. Peters |
| Fulton | Waverly |
| Independence | West Plains |
| Jefferson City | Fayetteville, AR |

Website:

www.bbpllab.com

Positive results for Missouri patients.

Lab work accessible to all

Founded in 1964, Boyce & Bynum works with doctors, hospitals and other care facilities to provide blood work and tissue analysis to patients. Its services are available to more than 2,000 physician offices and care facilities, as well as 20+ patient service centers and hospital locations.

A network on life support

Quick communication is vital to providing fast, accurate test results, but Boyce & Bynum was relying on old technology to share information. Its multiple locations also meant multiple providers, bills and points of contact. The company sought a smoother way to connect its many locations efficiently and affordably.

An analysis of telecom services

Boyce & Bynum turned to Socket, who already provided its Internet service, to clean up its outdated telephone and data services. By adding bandwidth, more than 300 phone lines previously connected to a computer were eliminated. The company also slashed its long-distance bill in half with shorter, six-second billing increments.

Just what the doctor ordered

Technology at Boyce & Bynum is less of a hassle now, thanks to newer technology, dependable service and one point of contact. IT staff can focus on growing services for employees, rather than constantly chasing network issues. As time evolves, the company knows it can trust Socket to continue providing effective solutions for its specific needs.